



**UMHLANGA
APART-HOTEL**



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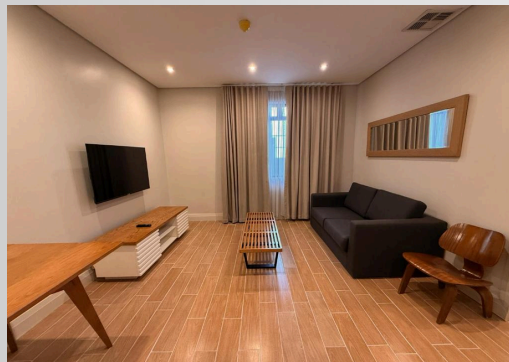
TELEPHONE INFORMATION

UMHLANGA APART HOTEL
Telephone Number: +27 (0)31 648 0786
In an emergency Dial 600

HOTEL CONTACT NUMBERS

Reception 600
Cuba Cafe 619
General Manager 603
Assistant GM 604

TELEVISION GUIDE



ADAPTOR PLUGS

The hotel operates on a 220V electrical system. Should you require an international adaptor, please contact Reception by dialling extension 600.

AIRPORT & LOCAL TRANSFERS

Transfers to King Shaka International Airport, Umhlanga, Durban, and surrounding areas are available through our reliable transport service partner. For rates and arrangements, kindly contact Reception on extension 600.

BANKING & FOREIGN EXCHANGE

All major banks and foreign exchange facilities are available at Gateway Theatre of Shopping. For more information, kindly contact Reception on extension 600.

CAR HIRE

All leading car rental companies operate from King Shaka International Airport, many offering delivery and collection services. Reception can provide contact details or assist with arrangements.

CHECK-IN & CHECK-OUT TIMES

Check-in: 15:00

Check-out: 10:00

Late departures may be arranged subject to availability and an additional charge. Please contact Reception on extension **600**.

Should you wish to extend your stay or make future reservations, please contact our Reception on extension 600

CONFERENCE & BANQUETING FACILITIES

The hotel offers two state-of-the-art meeting rooms located on the Mezzanine Floor. Our Banqueting Team will gladly assist with conferences, events, and private functions. Contact our Reception on extension 600, who will transfer you to our banqueting department.

CUTLERY & CROCKERY

A selection of essential cutlery, crockery, and kitchenware is available on request. Should you require cutlery and crockery items, please contact Reception on extension 600, and our team will gladly assist.

DENTIST / DOCTOR

Netcare Umhlanga Hospital, located just minutes from the hotel, offers a full range of medical practitioners and services.

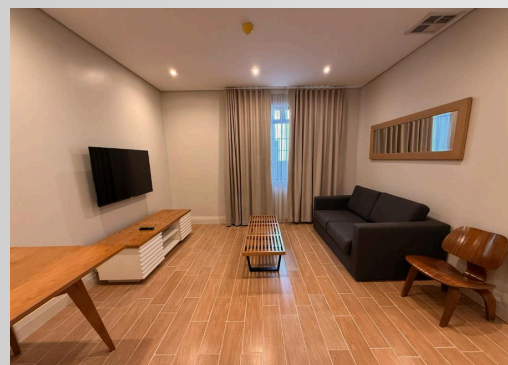
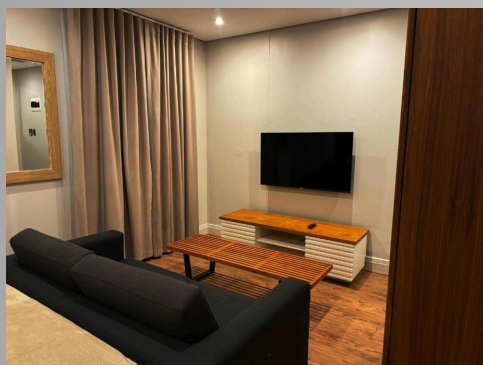
Tel: 031 560 5500

FIRE & EMERGENCY PROCEDURES

Upon arrival, please review the fire exit plan located on the back of your room door and familiarize yourself with your nearest emergency exit.

In the event of a fire:

1. Dial extension 600 and provide your name and room number.
2. Leave your room immediately using the nearest exit.
3. Do not collect personal belongings.
4. Do not use elevators—use emergency stairwells only.
5. If unable to exit, place a wet cloth over your nose and mouth to reduce smoke inhalation.
6. Remain calm—our trained emergency team will respond promptly.





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INTERNET ACCESS

Complimentary high-speed Wi-Fi is available throughout the hotel.

Please scan the QR code on your key card holder to connect to the Guest Wi-Fi, or alternatively, you may log in using the password “enjoyyourstay.”

For assistance, please contact Reception on extension 600.

LOCAL ATTRACTIONS

BEACHES

Umhlanga Rocks and the greater Durban North Coast boast an array of beautiful, pristine beaches, each offering its own unique charm and character. Visitors can enjoy everything from sunbathing and leisurely strolls to swimming, surfing, and tidal rock pool exploration.

GATEWAY THEATRE OF SHOPPING

Gateway Theatre of Shopping, located in the heart of Umhlanga, is one of South Africa’s premier retail and entertainment destinations. Featuring an impressive selection of local and international stores, a wide variety of restaurants and cafés, and world-class entertainment options—including cinemas, an arcade, and family attractions

MOSES MABHIDA STADIUM

Modern landmark offering Sky Car rides and panoramic views.

USHAKA MARINE WORLD

Marine theme park, aquarium, waterpark and beach access.

UMGENI RIVER BIRD PARK

Tropical bird park with aviaries and live bird shows.

For recommendations or activity information, please contact Reception on extension 600.

GOLF

A number of renowned golf courses are located in close proximity to the hotel. Recommended courses include:

Mount Edgecombe Country Club – Tel: 0315393144 www.mountedgecombe.com

Durban Country Club – Tel: 031 313 1716 – www.durbancountryclub.co.za

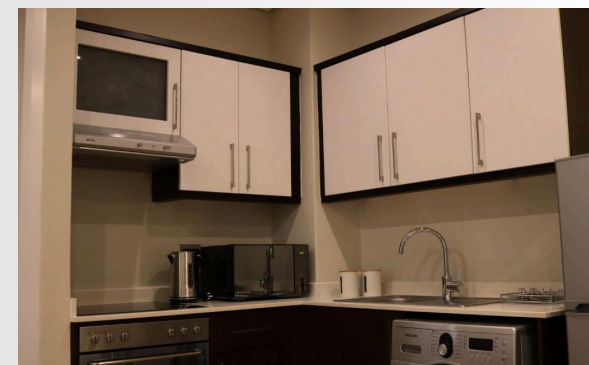
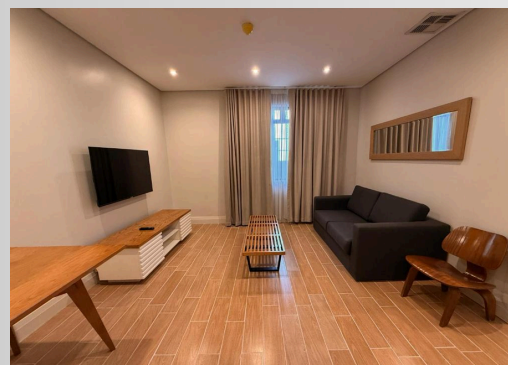
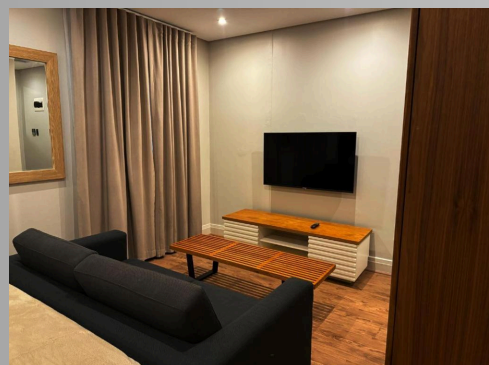
MAKING MEMORIES

CELEBRATION PACKAGES

Make your special moment unforgettable. Umhlanga Apart Hotel offers customized celebration room-drop services. Please reach out to reception for more information.

PARKING

Secure parking is available for hotel guest. Please collect your parking disc from Reception before exiting.





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PHARMACY

Pharmacies are conveniently located at Umhlanga Hospital and Gateway Theatre of Shopping.

PHOTOCOPYING SERVICES

Photocopying assistance is available from Reception. Charges apply.
Please dial extension 600.

POOL

Situated on the ground floor, is open daily from 06:00 to 22:00.
Please note: There is no lifeguard is on duty; swimming is strictly at your own risk.

RESTAURANT

Located on the ground floor, the Restaurant offers Buffet & A la Carte options

OPERATING HOURS

- Breakfast: 06:30 – 10:30
- Lunch: 12h30 – 14h30
- Dinner: 18h30 – 22h30

To contact the restaurant, dial extension 619 to make a booking

ROOM SERVICE

In-room dining is available for 18 hours daily. Please scan the QR code in your room for the latest menu or dial extension 619, for assistance.

SECURITY

For any security-related concerns or assistance, please contact Reception on extension 600.

TEA & COFFEE FACILITIES

Complimentary tea and coffee amenities are provided in your room and replenished daily. For special requests, please contact Café Cuba on extension 619.

VALUABLES

Each room is equipped with an electronic safe located in the wardrobe. We recommend securing all valuables using your personal code.

The hotel cannot accept responsibility for the loss of any valuables.

If you require assistance, please contact Reception on extension 600.

WAKE-UP CALLS

To arrange a wake-up call, please contact Reception on extension 600.

